



How the customer explained it



How the Project Leader understood it



How the Analyst designed it



How the Programmer wrote it



How the Business Consultant described it



How the project was documented



What operation installed

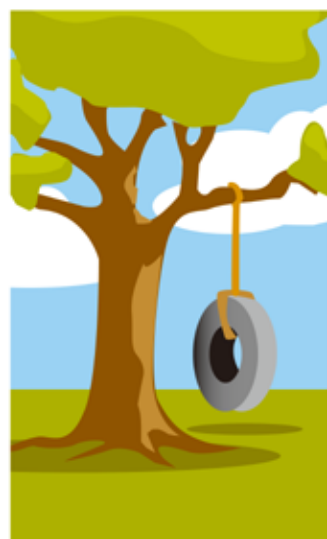


How the customer was billed



How it was supported

cartoon was done by
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<http://www.linkeggert.com/blog/2008/05/21/65/>



What the customer really needed

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